



NORTHERN LIGHT HEALTH
NOTICE OF PRIVACY PRACTICES
Revised Effective Date: December 16, 2022

This Notice of Privacy Practices (Notice) describes how medical information about you may be used and disclosed and how you can access your information. PLEASE REVIEW THIS NOTICE CAREFULLY.

This Notice describes the privacy practices of the members of the Northern Light Health Organized Health Care Arrangement (“Northern Light Health OHCA” or “Northern Light Health”).

Northern Light Health protects the privacy and confidentiality of your health information pursuant to Federal and state laws. When you need healthcare, you give information about yourself and your health to our doctors, nurses, other healthcare professionals, and staff. This includes medical, financial, and contact information, and any other personal information. We use this information for various purposes, including providing healthcare to you, obtaining payment for this care, and conducting and supporting our operations. We also create electronic and paper records for these same purposes. All of this information is called “protected health information” (or “PHI”) or “health information.” We describe how we use your health information in this Notice. Federal law requires that we offer you a copy of this Notice so you are able to learn about:

1. How, when and why we share your health information;
2. How the law requires us to protect your health information;
3. Your rights to your health information; and
4. What happens if your health information is lost or improperly used or shared.

There are special protections for health information at Northern Light Acadia Hospital, Northern Light Acadia Healthcare and the former Northern Light Mayo Behavioral Health Office. Some of these special protections appear in *italics* in this Notice.

WHO FOLLOWS THIS NOTICE – This Notice is followed by all of our hospitals, doctor’s offices, clinics, physicians, health care professionals, employees, students, volunteers, entities, facilities, home care programs, other services and affiliated facilities.

Northern Light Health hospitals and facilities include but are not limited to the following: Northern Light Acadia Hospital and Acadia Healthcare • Northern Light A.R. Gould Hospital • Northern Light Blue Hill Hospital • Northern Light C.A. Dean Hospital • Northern Light Eastern Maine Medical Center • Northern Light Home Care & Hospice • Northern Light Inland Hospital • Northern Light Laboratory • Northern Light Maine Coast Hospital • Northern Light Mayo Hospital • Northern Light Mercy Hospital • Northern Light Medical Transport & Emergency Care • Northern Light Pharmacy • Northern Light Sebasticook Valley Hospital

A complete list of Northern Light Health hospitals and locations is listed on our website Northernlighthealth.org/System or may be obtained by contacting your Northern Light Health physician office directly.

This Notice does not cover the privacy practices your personal healthcare professional may use in their private office unless they are employed by Northern Light Health. However, your personal healthcare professional will follow this Notice when they treat you at any Northern Light Health OHCA member.

ACKNOWLEDGEMENT OF RECEIPT OF THIS NOTICE – Except in emergencies, we may ask you to sign a statement affirming that you were offered a copy of this Notice. The statement does not mean you agree with our Notice, only that we offered you a copy of it. We will treat you even if you do not sign the statement.

OUR DUTIES REGARDING YOUR HEALTH INFORMATION – The law requires that we:

1. Keep your health information private and secure;
2. Let you know promptly if a breach occurs that compromises the privacy or security of your health information;
3. Follow the practices described in this Notice and offer you a copy of this Notice; and
4. Not use or share your health information other than as described in this Notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. You must notify us in writing if you change your mind.

We may change our privacy practices and this Notice at any time. If we change this Notice, the revised Notice will cover all of your health information that we have. We will provide the revised Notice to you upon request and post it in our service delivery sites and on our website.

A. HOW WE MAY USE OR DISCLOSE (SHARE) YOUR HEALTH INFORMATION WITHOUT YOUR PERMISSION

Here are some of the ways that we may share your health information.

FOR YOUR TREATMENT – We will share your health information to provide you with healthcare services. This means we can talk with other healthcare organizations and professionals (“healthcare providers”) about your healthcare. We can also send your health information to another healthcare provider for treatment. For example, we will share your health information with a specialist when seeking their advice on how to treat you.

Northern Light Health OHCA members participate in electronic health information exchanges (HIEs), including statewide through Maine’s HealthInfoNet and nationally through CommonWell. We use these HIEs to share, request, and receive electronic health information with other health care organizations to improve and coordinate the care you receive. If you have any questions or want to opt out of sharing your information using either HealthInfoNet or CommonWell, you may contact any Northern Light Health location.

Northern Light Acadia Hospital and Northern Light Acadia Healthcare share your health information with each other to treat you. Any information from a federally assisted alcohol and drug abuse treatment program will not be shared with other healthcare providers without your permission, except in an emergency or pursuant to a court order.

FOR THE TREATMENT OF OTHERS – We may use your health information to treat other patients.

FOR APPOINTMENT REMINDERS – We may use or share your health information to remind you of an appointment.

TREATMENT ALTERNATIVES – We may use or share your health information to tell you about different healthcare treatments.

HEALTH BENEFITS AND SERVICES – We may use or share your health information to tell you about health benefits and services.

NORTHERN LIGHT HEALTH-RELATED FUNDRAISING ACTIVITIES – We may use or share your health information to tell you about our fundraising efforts. You can ask us not to send you fundraising information. Any fundraising request you receive will tell you how to let us know if you do not want to receive such requests. We will not send you fundraising requests if you tell us you do not want to receive them. If you change your mind, we will let you know how to start having fundraising information sent to you again.

PAYMENT FOR SERVICES YOU RECEIVE – To the extent permitted by law, we may use or share your health information (including behavioral health information) with payors or persons engaged in paying for the healthcare services and products we provide to you. *Northern Light Acadia Hospital shares your behavioral health information this way.* For example, we may contact your insurance company to find out if it will pay for your treatment.

FOR OUR HEALTHCARE OPERATIONS – We may use or share your health information to run our facilities, including to improve your care and manage your treatment and services. We sometimes share your health information with other parties who need this information to support our operations. These parties are called our “business associates,” and they must protect your health information the same way we do.

B. OTHER USES AND DISCLOSURES

WHEN REQUIRED BY LAW – We may share your health information if a law or regulation requires us to do so.

FOR PUBLIC HEALTH ACTIVITIES – We may share your health information with a public health agency or with law enforcement when required by law. For example, we may share your health information to:

1. Prevent a threat to the health or safety of any person;
2. Report births and deaths;
3. Tell a person who may have been exposed to a communicable disease or who could get or spread a disease or condition;
4. Report bad reactions to medications or medical products; and
5. Tell the appropriate government agency if we believe a patient has been the victim of abuse, neglect, or domestic violence.

TO THE FOOD AND DRUG ADMINISTRATION – We may share your health information with the Food and Drug Administration (“FDA”). This agency tracks the quality, safety and effectiveness of certain products that may be used in your care.

FOR HEALTH OVERSIGHT ACTIVITIES – We may share your health information with Federal or state government agencies. The government may need your health information for audits, investigations, or inspections. The government also uses this information to review Medicare and MaineCare, and to make sure we meet our legal requirements.

FOR LEGAL PROCEEDINGS – We may share your health information to respond to a court order or some other legal process.

FOR LAW ENFORCEMENT – We may share your health information for law enforcement purposes when permitted by state and Federal law.

TO CORONERS, MEDICAL EXAMINERS AND FUNERAL DIRECTORS – We may share health information with a coroner or medical examiner to identify a person who has died, or to find the cause of death. We may share health information with a funeral director so that they can do their work.

FOR ORGAN AND TISSUE DONATION – If you are an organ donor, we may share your health information for organ, eye and tissue donation and transplant purposes.

FOR HEALTHCARE RESEARCH – We may use and disclose your protected health information for research if such research has been approved by an institutional review board or privacy board that has reviewed the research proposal and established protocols to preserve the privacy of your protected health information. For example, a research project may involve comparing the health of patients who received one treatment to those who received another treatment for the same condition. Before we use or disclose protected health information for research purposes, the research project will go through a special review and approval process. Even without special approval, we may permit researchers to review your protected health information if it is necessary to help them prepare for a research project, as long as they do not remove or take a copy of any protected health information.

TO THE MILITARY OR VA – If you are a member of the Armed Forces, we may share your health information as required by the military or the Department of Veterans Affairs. If you are in a foreign military, we may also share your health information with that foreign military agency.

FOR NATIONAL SECURITY – We may share your health information with the government for national security reasons, or for the protection of the President.

IF YOU ARE AN INMATE – We may share your health information with a prison or jail or with a law enforcement official: (1) for your treatment; (2) to protect your health or safety or the health or safety of others; or (3) to ensure the safety and security of the prison or jail.

FOR WORKERS' COMPENSATION – We may share your health information for workers' compensation and other programs that provide benefits for work-related illnesses and injuries.

PARENTAL ACCESS – Some Maine laws about minors limit, allow, or require the sharing of health information with parents, guardians, and persons in a similar legal status. We will follow Maine law.

C. USES AND DISCLOSURES YOU MAY LIMIT OR NOT PERMIT

This section lists some situations where you can limit the sharing of your health information. Even if you allow us to share your health information in these instances, you always have the right to take back your permission.

- In our patient directories – Some of our Northern Light Health OHCA members use patient directories to help family members and other visitors locate you while you are in the hospital. The directories may include your name, location, general condition, and religion, if any. Your location (room number or department) will be shared with people who ask for you by name. Clergy can see your name and religion. If you do not want to be listed in the patient directory, please let us know. *Northern Light Acadia Hospital, Northern Light Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs do not have a patient directory. These facilities and programs will only share information about your status as a patient if you allow this in writing or if the disclosure is otherwise permitted or required by law.*
- With family members and others involved in your care – We may share your health information with your family members or others who are involved in your care or in payment for your healthcare. We

may share your health information during disasters so your family can find out about your condition and location. If you do not want us to share your health information with family members or others, please let us know. *Northern Light Acadia Hospital, Northern Light Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs generally will not release any information to family, friends, or others involved in your healthcare or who help pay for your healthcare without your written permission.*

If you are in an emergency condition and cannot make your wishes known, or if we cannot understand your wishes due to a communication difficulty, we will use our best judgment when deciding to share your health information with family members or others we believe are involved in your care.

D. USES AND DISCLOSURES WE CANNOT MAKE WITHOUT YOUR AUTHORIZATION

In some situations, we must get your written permission before sharing your health information. We will ask you to sign a standard authorization form used by all Northern Light Health OHCA members. Even if you sign this form, you can at any later time ask us to stop sharing your health information. If you withdraw your permission, this will not affect any of your health information that you already allowed us to share. Types of situations that require your written authorization include:

- Sharing your health information for marketing purposes;
- Communications with you that we are paid to make;
- Selling your health information; and
- Most uses and disclosures of psychotherapy notes.

Some types of health information have special protections under the law. We may be required to get your written permission to share, or make a reasonable effort to notify you when we share:

- Your HIV/AIDS infection status;
- *Your health information held by Northern Light Acadia Hospital, Northern Light Acadia Healthcare and the former Northern Light Mayo Behavioral Health; or*
- *Information obtained by a federally assisted drug and alcohol abuse treatment program except as permitted by law. In most situations we must have your written permission or a court order to share this information. One exception is in an emergency to provide you with the treatment you need.*

Any use or disclosure of your health information not described in this Notice requires your written authorization.

E. YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION

You have the following rights related to your health information. If you want to exercise any of these rights, please reach out to your Northern Light Health provider's office directly or contact the Northern Light Health Privacy Office at Privacy@Northernlight.org. You may be asked to put your request in writing by completing our standard form.

REQUEST RESTRICTIONS ON WHAT WE SHARE – You can ask that we not share your health information or a portion of your health information. We do not have to agree to such requests. If we agree, we will do what was agreed upon, except in an emergency or if the law requires otherwise. You can end such a restriction at any time by telling us in writing.

If you make full and timely payment for your care out of your own pocket, you may ask that we not share health information about that care with your insurance. We must honor this request.

REQUEST CONFIDENTIAL COMMUNICATIONS – You can ask us to contact you in a certain way or at a certain place. For example, you may ask us to call you on your cell phone instead of your home phone. We will agree to all reasonable requests.

INSPECT AND COPY YOUR HEALTH INFORMATION – You can look at and get a paper or electronic copy of your health information. You can direct us to share your health information with others. We may require you to put your request in writing. You may be charged a reasonable cost-based fee to cover the cost of making copies of your records and sending the copies to you or others as requested.

We will respond, in writing, to your request within 30 days.

If we think there is information that could put your health or safety in danger, or the health or safety of others, we can deny your request to look at or copy your records.

If you are a patient of Northern Light Home Care and Hospice, your clinical record will be made available to you, free of charge, upon your request at the next home visit or within four business days (whichever comes first).

ASK US TO AMEND YOUR HEALTH INFORMATION – If you think something is not correct or missing in your healthcare record, you can ask us in writing to change it. We will respond to your request, in writing, within 60 days. In certain cases, we may deny a request for an amendment. If we deny such a request, you have the right to file a statement of disagreement with us. If you file such a statement, we may prepare and send you a rebuttal to your statement.

ACCOUNTING OF DISCLOSURES – You can ask us to tell you to whom we disclosed your health information. The list we give to you will not include information about when we shared your health information:

- For your treatment;
- To receive payment for your treatment;
- For our business operations; or
- If you were the one who asked us to share your health information.

We will provide you with one free list in any 12-month period. We may charge a reasonable, cost-based fee for any additional lists you request within 12 months.

OBTAIN A COPY OF THIS NOTICE – You can get a paper copy of this Notice from us at any time. Ask for a copy from the place where you receive your healthcare. An electronic version of this Notice is available on our website at <http://northernlighthealth.org/Legal/Notice-of-Privacy-Practices.aspx>.

CHOOSE SOMEONE TO ACT FOR YOU – If you have appointed somebody your agent to make healthcare decisions on your behalf, or if someone is your legal guardian, that person will be able to exercise your rights and make decisions for you about how your health information is used and disclosed.

FILE A COMPLAINT – If you have concerns about your privacy or how we have used or disclosed your health information, please contact the Northern Light Health Privacy Office at Privacy@Northernlight.org. We will answer your questions about this Notice and look into your concerns.

You may also file a complaint with the U.S. Department of Health and Human Services, Office of Civil Rights at:
200 Independence Avenue, S.W., Washington, D.C. 20201
Phone: 1-800-696-6775
Website: <http://www.hhs.gov/hipaa/filing-a-complaint>

WE WILL NOT RETALIATE AGAINST YOU FOR FILING A COMPLAINT.

If you have questions about your privacy rights or this Notice, please contact the Northern Light Health Privacy Office at Privacy@Northernlight.org.

NONDISCRIMINATION STATEMENT

Northern Light Health and its affiliates (Northern Light Health) comply with applicable Federal civil rights laws **and** do not discriminate on the basis of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language. Northern Light Health does not exclude people or treat them differently because of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language.

Northern Light Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, please call 1-888-986-6341. If you have a TTY, you may also dial 711 Maine Relay.

If you believe Northern Light Health or any of its affiliates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language, you can file a grievance with your Northern Light Health Civil Rights Coordinator, 43 Whiting Hill Road, Suite 200, Brewer, ME 04412, 1-866-769-8363 (telephone), or at nondiscrimination@northernlight.org (email). If you need help filing a grievance, your Northern Light Health Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-986-6341 (ATS: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-986-6341 (TTY: 711).

Oromo (Cushite): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-888-986-6341 (TTY: 711).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-986-6341 (TTY: 711)

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Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-986-6341 (TTY: 711).

Tagalog (Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-986-6341 (TTY: 711).

Cambodian (Khmer): ប្រជុំ៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-888-986-6341 (TTY: 711)។

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-986-6341 (телетайп: 711).

Arabic:

(رقم 1-888-986-6341ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 711 هاتف الصم والبكم: 711)

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-986-6341 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-986-6341 (TTY: 711)번으로 전화해 주십시오.

Thai: เรียชน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-986-6341 (TTY: 711).

Nilotic (Dinka): PIN̄ KENE: Na ye jam nē Thuonjan, ke kuony yenē koc waar thook atō kuka lēu yök abac ke cīn wēnh cuatē piny. Yuopē 1-888-986-6341 (TTY: 711)

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-986-6341 (TTY:711) まで、お電話にてご連絡ください。

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-986-6341 (TTY: 711).



NORTHERN LIGHT HEALTH
HOSPITAL LOCATIONS AND SERVICE DELIVERY SITES
CONTACT PERSONS AND TELEPHONE NUMBERS

NORTHERN LIGHT ACADIA HOSPITAL AND NORTHERN LIGHT ACADIA HEALTHCARE

Contact for all locations: Alison Butler, Compliance/Privacy Officer, 207-973-6010 or akbutler@northernlight.org

Mailing address: 268 Stillwater Avenue, Bangor, ME 04401

Northern Light Acadia Hospital 268 Stillwater Avenue Bangor, ME 04401	Northern Light Acadia Healthcare 268 Stillwater Avenue Bangor, ME 04401
Northern Light Acadia Healthcare Family Behavioral Health Services 91 Camden Street, Suite 104 Rockland, ME 04841	Northern Light Acadia Healthcare Family Behavioral Health Services 23 Mill Lane Belfast, ME 04915
Northern Light Healthcare Community Support Jackson Laboratory 600 Main Street Bar Harbor, ME 04609	

NORTHERN LIGHT A.R. GOULD HOSPITAL

Contact for all locations: Cherri Fitzpatrick, Compliance/Privacy Officer, 207-768-4834 or cfitzpatrick@northernlight.org

Northern Light A.R. Gould Hospital 140 Academy Street Presque Isle, ME 04769	Northern Light Cancer Care 140 Academy Street Presque Isle, ME 04769
Northern Light Continuing Care 15 Highland Avenue Mars Hill, ME 04758	Northern Light Dialysis 23 North Street Presque Isle, ME 04769
Northern Light Ear, Nose and Throat Care 140 Academy Street Presque Isle, ME 04769	Northern Light Eye Care 140 Academy Street Presque Isle, ME 04769
Northern Light Cardiology 140 Academy Street Presque Isle, ME 04769	Northern Light Medical Transport 140 Academy Street Presque Isle, ME 04769
Northern Light OB/GYN 140 Academy Street Presque Isle, ME 04769	Northern Light Orthopedics 140 Academy Street Presque Isle, ME 04769
Northern Light Outpatient Specialty Clinics 146 Academy Street Presque Isle, ME 04769	Northern Light Pediatrics 23 North Street Presque Isle, ME 04769
Northern Light Primary Care 23 High Street Fort Fairfield, ME 04742	Northern Light Primary Care 118 Bennett Drive Caribou, ME 04736

Northern Light Primary Care 23 North Street Presque Isle, ME 04736	Northern Light Pulmonary 146 Academy Street Presque Isle, ME 04769
Northern Light Sleep Diagnostics 140 Academy Street Presque Isle, ME 04769	Northern Light Surgery 140 Academy Street Presque Isle, ME 04769
Northern Light Urology 140 Academy Street Presque Isle, ME 04769	Northern Light Walk-in Care 23 North Street Presque Isle, ME 04769
Northern Light Walk-In Care 118 Bennett Drive Caribou, ME 04736	Northern Light Women's Health 140 Academy Street Presque Isle, ME 04769

NORTHERN LIGHT BLUE HILL HOSPITAL

Contact for all locations: Benjamin Motley, Compliance/Privacy Officer, 207-374-3068 or bmotley@northernlight.org

Northern Light Blue Hill Hospital 57 Water Street Blue Hill, ME 04614	Northern Light Cardiovascular Care 65 Water Street Blue Hill, ME 04614
Northern Light Continuing Care 57 Water Street Blue Hill, ME 04614	Northern Light Nutrition and Diabetes Care 65 Water Street Blue Hill, ME 04614
Northern Light Orthopedics 65 Water Street Blue Hill, ME 04614	Northern Light Primary Care 354 Airport Road Stonington, ME 04681
Northern Light Primary Care 102 Court Street Castine, ME 04421	Northern Light Primary Care 65 Water Street Blue Hill, ME 04614
Northern Light Rehabilitation 57 Water Street Blue Hill, ME 04614	Northern Light Rehabilitation 58 Main Street Bucksport, ME 04416
Northern Light Urology 58 Main Street Bucksport, ME 04416	Northern Light Women's Health 65 Water Street Blue Hill, ME 04614
Northern Light Wound Care 57 Water Street Blue Hill, ME 04614	

NORTHERN LIGHT C.A. DEAN HOSPITAL

Contact for all locations: Cheryl Theriault, Compliance/Privacy Officer, 207-564-4516 or chtheriault@northernlight.org

Northern Light C.A. Dean Hospital 364 Pritham Avenue PO Box 1129 Greenville, ME 04441	Northern Light Primary Care 364 Pritham Avenue Greenville, ME 04441
Northern Light Primary Care 7 Greenville Road Monson, ME 04464	Northern Light Primary Care 22 Haley Court Road Sangerville, ME 04479
Northern Light Primary Care Specialty Clinics 364 Pritham Avenue Greenville, ME 04441	

NORTHERN LIGHT EASTERN MAINE MEDICAL CENTER

Contact for all locations: Tracy Roberts, Compliance/Privacy Officer, 207-973-8551 or tjroberts@northernlight.org

Mailing address: PO Box 404, 489 State Street, Bangor, Maine 04402-0404

Northern Light Eastern Maine Medical Center 489 State Street PO Box 404 Bangor, ME 04402-0404	Northern Light Cardiology 1 Northeast Drive Bangor, ME 04401
Northern Light Internal Medicine 302 Husson Avenue Bangor, ME 04401	Northern Light Pediatric Primary Care 133 Corporate Drive Bangor, ME 04401
Northern Light Pediatric Specialty Care 133 Corporate Drive Bangor, ME 04401	Northern Light Pediatric Specialty Care 325D Kennedy Memorial Drive Waterville, ME 04901
Northern Light Primary Care 302 Husson Avenue Bangor, ME 04401	Northern Light Primary Care 7 Main Road North Hampden, ME 0444
Northern Light Primary Care 234 State Street Brewer, ME 04412	Northern Light Primary Care 5721 Cutler Health Center, University of Maine Orono, ME 04469-5721
Northern Light Rehabilitation 84 Kelly Road Orono, ME 04473	Northern Light Rehabilitation 900 Hammond Street, Suite D Bangor, ME 04401
Northern Light Sleep Diagnostics 290 State Street Bangor, ME 04401	Northern Light Surgical Weight Management 404 State Street, Suite 310 Bangor, ME 04401
Northern Light Urology 55 Broadway, Suite 2 Bangor, ME 04401	Northern Light Urology, 2nd location 404 State St, Suite 610 Bangor, ME 04401
OUTPATIENT SERVICES LOCATED AT THE HOSPITAL 489 State Street, PO Box 404, Bangor, ME 04402-0404 <u>Services at this location include:</u> – Northern Light Breast and Osteoporosis Imaging – Northern Light Cardiac and Pulmonary Rehabilitation – Northern Light Medical Imaging – Northern Light Pediatric Sedation – Northern Light Surgical Endoscopy – Northern Light Vascular Care – Northern Light Wound and Ostomy Care	NORTHERN LIGHT CANCER CARE 33 Whiting Hill Road, Brewer, ME 04412 <u>Services at this location include:</u> – Northern Light Anemia Care – Northern Light Breast Surgery – Northern Light Cancer Care – Northern Light Cancer Care – Breast Lymphedema Clinic – Northern Light Geriatrics – Northern Light Imaging – Northern Light Imaging - PET – Northern Light Palliative Care – Northern Light Pediatric Cancer Care – Northern Light Radiation Oncology – Northern Light Rheumatology
NORTHERN LIGHT HEALTH CENTER 885, 905, 915 & 925 Union Street, Bangor, ME 04401 <u>Services at this location include:</u> – Northern Light Allergy and Immunology – Northern Light Anticoagulation Clinic – Northern Light Ear, Nose and Throat Care – Northern Light Endocrinology and Diabetes Care	PHYSICIAN PRACTICES IN WEBBER BUILDINGS 417 State Street, Bangor, ME 04401 <u>Services at this location include:</u> – Northern Light Cardiothoracic Surgery – Northern Light Ear, Nose, and Throat Care, 2nd location – Northern Light Gastroenterology – Northern Light Imaging, Webber

– Northern Light Eye Care – Northern Light Family Medicine and Residency – Northern Light Hearing Care – Northern Light Imaging – Northern Light Interventional Pain Management – Northern Light Neurology – Northern Light Orthopedics – Northern Light Retina Care – Northern Light Walk-in Care	– Northern Light Infectious Disease Care – Northern Light Maternal Fetal Care – Northern Light Neuropsychology – Northern Light Neurosurgery and Spine – Northern Light Oral Surgery Care – Northern Light Pediatric Cardiology – Northern Light Pediatric Orthopedics – Northern Light Pediatric Specialty Care – Northern Light Plastic and Hand Surgery – Northern Light Pulmonary and Critical Care – Northern Light Pulmonary Function Testing – Northern Light Structural Heart Program – Northern Light Surgery – Northern Light Surgery and Trauma – Northern Light Women’s Health
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NORTHERN LIGHT HOME CARE & HOSPICE

Contact for all locations: Leah Gordon, Compliance/Privacy Officer, 207-210-5268 or lggordon@northernlight.org

Mailing address: Corporate Office, 225 Gorham Road, Suite 200, South Portland, ME 04106

Northern Light Home Care & Hospice 225 Gorham Road, Suite 200 Portland, ME 04106	Northern Light Home Care & Hospice Waterville Branch 325D Kennedy Memorial Drive Waterville, ME 04901
Northern Light Home Care & Hospice Bangor Branch 43 Whiting Hill Road, Suite 200 Brewer, ME 04412	Northern Light Home Care & Hospice Ellsworth Branch 441 Main Street, Suite 2 Ellsworth, ME 04605
Northern Light Home Care & Hospice Presque Isle Branch 18 Green Hill Drive, Suite 1 Presque Isle, ME 04769	

NORTHERN LIGHT INLAND HOSPITAL

Contact for all locations: Cheryl Theriault, Compliance/Privacy Officer, 207-564-4516 or chtheriault@northernlight.org

Northern Light Inland Hospital 200 Kennedy Memorial Drive Waterville, ME 04901	Northern Light Cardiovascular Care 244 Kennedy Memorial Drive, Suite 102 Waterville, ME 04901
Northern Light Cardiovascular Diagnostics 244 Kennedy Memorial Drive, Suite 203 Waterville, ME 04901	Northern Light Cardiovascular Rehabilitation 244 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901
Northern Light Continuing Care - Lakewood Attention: Lindsey Moody, Administrator 220 Kennedy Memorial Drive Waterville, ME 04901 (207) 873-5125	Northern Light Endocrinology and Diabetes Care 180 Kennedy Memorial Drive, Suite 101 Waterville, ME 04901
Northern Light Gastroenterology 180 Kennedy Memorial Drive, Suite 304 Waterville, ME 04901	Northern Light Imaging 200 Kennedy Memorial Drive Waterville, ME 04901
Northern Light Infusion Care 200 Kennedy Memorial Drive Waterville, ME 04901	Northern Light Neurology 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901

Northern Light Orthopedics 25 First Park Drive, Suite C Oakland, ME 04963	Northern Light Osteopathic Care 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901
Northern Light Physiatry 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901	Northern Light Podiatry 25 First Park Drive, Suite D Oakland, ME 04963
Northern Light Primary Care 80 Main Street Unity, ME 04988	Northern Light Primary Care 16 Concourse West Waterville, ME 04901
Northern Light Primary Care 74 Water Street Oakland, ME 04963	Northern Light Primary Care 344 Lakewood Road Madison, ME 04950
Northern Light Rehabilitation 80 Main Street Unity, ME 04988	Northern Light Rehabilitation 366 Lakewood Road Madison, ME 04950
Northern Light Rehabilitation 180 Kennedy Memorial Drive, Suite 103G Waterville, ME 04901	Northern Light Rheumatology 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901
Northern Light Sleep Diagnostics 180 Kennedy Memorial Drive Suite 203 Waterville, ME 04901	Northern Light Surgery 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901
Northern Light Urology 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901	Northern Light Walk-in Care 174 Kennedy Memorial Drive Waterville, ME 04901
Northern Light Women's Health 180 Kennedy Memorial Drive, Suite 104 Waterville, ME 04901	Northern Light Women's Imaging 180 Kennedy Memorial Drive, Suite 104 Waterville, ME 04901
Northern Light Wound Care 25 First Park Drive, Suite C Oakland, ME 04963	

NORTHERN LIGHT MAINE COAST HOSPITAL

Contact for all locations: Benjamin Motley, Compliance/Privacy Officer, 207-374-3068 or bmotley@northernlight.org

Northern Light Maine Coast Hospital 50 Union Street Ellsworth, ME 04605	Northern Light Podiatry 318 Main Street Ellsworth, ME 04605
Northern Light Primary Care 32 Resort Way Ellsworth, ME 04605	Northern Light Primary Care 45 Herrick Road Southwest Harbor, ME 04679
Northern Light Primary Care 37 Clinic Road Gouldsboro, ME 04607	Northern Light Rehabilitation 50 Union Street Ellsworth, ME 04605
Northern Light Rehabilitation 65 Church Street Ellsworth, ME 04605	Northern Light Rehabilitation 1049 Main Street, Kittredge Building Mount Desert, ME 04660
NORTHERN LIGHT MARY DOW CENTER 50 Union Street Ellsworth, ME 04605 <u>Services at this location include:</u> – Northern Light Cancer Care	NORTHERN LIGHT HEALTH CENTER 50 Union Street Ellsworth, ME 04605 <u>Services at this location include:</u> – Northern Light Breast Care

– Northern Light Cardiovascular Care – Northern Light Rheumatology – Northern Light Wound Care	– Northern Light Ear, Nose, and Throat Care – Northern Light Pediatric Care – Northern Light Orthopedics – Northern Light Surgery – Northern Light Urology – Northern Light Women’s Health
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NORTHERN LIGHT MAYO HOSPITAL

Contact for all locations: Cheryl Theriault, Compliance/Privacy Officer, 207-564-4516 or chtheriault@northernlight.org

Northern Light Mayo Hospital 897 W Main Street Dover Foxcroft, ME 04426	Northern Light Behavioral Health 41 High Street Dexter, ME 04930
Northern Light Behavioral Health 69 High Street Dover Foxcroft, ME 04426	Northern Light Internal Medicine, Dexter 41 High Street Dexter, ME 04930
Northern Light Orthopedics 43 Dwelley Avenue Dover Foxcroft, ME 04426	Northern Light Pain Management 43 Dwelley Avenue Dover Foxcroft, ME 04426
Northern Light Primary Care, Corinth 492 Main Street Corinth, ME 04427	Northern Light Primary Care, Dover Foxcroft 891 West Main Street, Suite 200 Dover Foxcroft, ME 04426
Northern Light Primary Care, Milo 135 Park Street Milo, ME 04463	Northern Light Surgery 891 West Main Street, Suite 500 Dover Foxcroft, ME 04426
Northern Light Women’s Health 891 West Main Street, Suite 500 Dover Foxcroft, ME 04426	

NORTHERN LIGHT MERCY HOSPITAL

Contact for all locations: Paula Jutting-Anderson, Compliance/Privacy Officer, 207-553-6114 or jutting-andersonp@northernlight.org;

Mailing address: 175 Fore River Parkway, Portland, Maine 04102

Dr. Harry E. Davis Pediatrics 195 Fore River Parkway, Suite 160 Portland, ME 04102	Dr. Harry E. Davis Pediatrics 385 Route One Yarmouth, ME 04096
Dr. Harry E. Davis Pediatrics 409 Roosevelt Trail Windham, ME 04062	Northern Light Breast Care 195 Fore River Parkway, Suite 250 Portland, ME 04102
Northern Light Cancer Care 195 Fore River Parkway, Suite 360 Portland, ME 04102	Northern Light Cardiovascular Care 195 Fore River Parkway, Suite 460 Portland, ME 04102
Northern Light Cardiovascular Care 385 US Route One Yarmouth, ME 04906	Northern Light Ear, Nose and Throat Care 195 Fore River parkway, Suite 210 Portland, ME 04102
Northern Light Endocrinology and Diabetes Care 195 Fore River Parkway, Suite 300 Portland, ME 04102	Northern Light Gastroenterology 155 Fore River Parkway, Suite 130 Portland, ME 04102
Northern Light Imaging 195 Fore River Parkway, Suite 120 Portland, ME 04102	Northern Light Internal Medicine 43 Baxter Boulevard Portland, ME 04101

Northern Light Lymphedema Care 1364 Congress Street, Suite 3, Westgate Plaza Portland, ME 04102	Northern Light Outpatient Specialty and Surgery Center 155 Fore River Parkway Portland, ME 04102
Northern Light Mercy Hospital 175 Fore River Parkway Portland, ME 04102	Northern Light Mercy Midwives 195 Fore River Parkway, Suite 230 Portland, ME 04103
Northern Light Orthopedics 20 Northbrook Drive Falmouth, ME 04105	Northern Light Pain Management 195 Fore River Parkway, Suite 120 Portland, ME 04102
Northern Light Physical Therapy 1364 Congress Street, Suite 3, Westgate Plaza Portland, ME 04102	Northern Light Primary Care 409 Roosevelt Trail Windham, ME 04062
Northern Light Primary Care 385 Route One Yarmouth, ME 04096	Northern Light Primary Care 19 South Gorham Crossing Gorham, ME 04038
Northern Light Primary Care 25 Long Creek Drive South Portland, ME 04106	Northern Light Primary Care 75 Gray Road Falmouth, ME 04105
Northern Light Spine Surgery 195 Fore River Parkway, Suite 440 Portland, ME 04102	Northern Light Surgery 195 Fore River Parkway, Suite 210 Portland, ME 04102
Northern Light Urgent Care 409 Roosevelt Trail Windham, ME 04062	Northern Light Urgent Care 19 South Gorham Crossing Gorham, ME 04038
Northern Light Women's Health 195 Fore River Parkway, Suite 310 Portland, ME 04102	Northern Light Women's Imaging 195 Fore River Parkway, Suite 260 Portland, ME 04102
Northern Light Wound and Hyperbaric Medicine 155 Fore River Parkway, Suite 110 Portland, ME 04101 04102	

NORTHERN LIGHT MEDICAL TRANSPORT & EMERGENCY CARE

Attention: Kevin Harvey, Compliance/Privacy Officer, 207-973-7649 or kmharvey@northernlight.org

Mailing address: PO Box 940, Bangor, ME 04402-0940

NORTHERN LIGHT PHARMACY

Contact for all locations: Jennifer Lee, Compliance Officer, 207-973-7104 or jelee@northernlight.org

Mailing address: PO Box 1779, Bangor, ME 04402-1779 (for all Northern Light Pharmacy locations)

Northern Light Pharmacy 70 Bennett Street Bangor, ME 04401	Northern Light Pharmacy Fore River 195 Fore River Parkway, Suite 170 Portland, ME 04102
Northern Light Pharmacy Riverside 417 State Street, Suite 130 Bangor, ME 04401	Northern Light Pharmacy State Street 210 State Street Bangor, ME 04401
Northern Light Pharmacy Westgate 915 Union Street, Suite 7 Bangor, ME 04401	Northern Light Pharmacy Whiting Hill 33 Whiting Hill Road, Suite 4 Brewer, ME 04412
Northern Light Pharmacy Penny Hill 295 Kennedy Memorial Drive, Suite 8 Waterville, ME 04901	Northern Light Pharmacy Downeast 161 High Street Ellsworth, ME 04605

NORTHERN LIGHT SEBASTICOOK VALLEY HOSPITAL

Contact for all locations: Kevin Harvey, Compliance/Privacy Officer, 207-973-7649 or kmharvey@northernlight.org

Northern Light Seabasticook Valley Hospital 447 North Main Street Pittsfield, ME 04967	Northern Light Primary Care 470 Somerset Avenue Pittsfield, ME 04967
Northern Light Primary Care 1309 Main Street, Unit #1 Clinton, ME 04927	Northern Light Primary Care 8 Main Street, Suite A Newport, ME 04953
Northern Light Primary Care 26 Main Street Newport, ME 04953	Northern Light Rehabilitation 118 Moosehead Trail, Suite #3 Newport, ME 04953
Northern Light Rehabilitation 141 Leighton Street Pittsfield, ME 04967	Northern Light Sleep Diagnostics 130 Leighton Street Pittsfield, ME 04967
Northern Light Specialty Physicians 425 North Main Street Pittsfield, ME 04967	

(Site Locations section updated July 17, 2024)